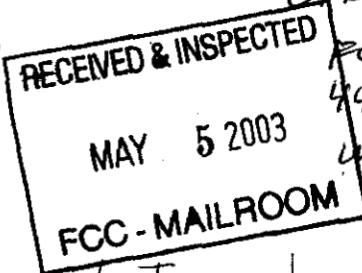


To Whom it May Concern

To : Secretary or the Commission
Office of the Secretary



FCC
445 12th SW
WASHINGTON DC 20554

CG DOCKET 02-278

My name is Cory Williams, and I am based in Oakbrook, IL. I'm an employee of Teleperformance U.B.A. (Market U.S.A.) My current position is an inbound TSR. My job plays an important role in my life, because not everyone can apply for all jobs. This job is a challenge. You must challenge yourself to first of all to show up. Once you arrive you must strive to do better than the next person and better than you did the before. I also feel that this ~~job~~ job is on a mission not only to make money but ^{also to} make those who really need a job to pursue it. The service we provide is a good program. There are plenty of people who lose ~~their~~ ^{also} their jobs or become hospitalized, and can't pay off their ~~balance~~ balance, this program is perfect for them. My job teaches me responsibility, commitment, and over-all a chance to better myself. It's hard being a minority and getting a decent job. Especially when the jobs that are hiring require some form of experience. If I lose my job there are a number of ~~the~~ tragic events that could occur. I could be kicked out of my current residence; I may lose my role as a positive

ould be me; a person who strives to do better, loves ~~a~~ a challenge; and enjoys helping others, ~~a~~ statistic to gang violence, selling drugs, or some other form of lowering my standards. Overall I appreciate everything that this job has to offer and I believe, that if this company stay's in ~~business~~ business, they will continue to help those who are less fortunate, and willing to help themselves.

Cory Williams
526 E. 89th Place
OAK BROOK IL

April 24, 2003

Commission's Secretary

Office of the Secretary

Federal Communications Commission

445 12th Street, SW

Washington D.C. 20554

RECEIVED & INSPECTED

MAY 5 2003

FCC-MAILROOM

CG DOCKET 02-278

To Whom it may Concern I am writing to you, because I feel that this law being considered should not be passed. This law would not only effect telemarketers but also many other ~~businesses~~ corporations. Such Company's as Ameritech, AT&T, Mci etc.

This is a matter that should be left to the consumer. I realize many people do not like these calls, but at least they would have an option to listen. People should have an opportunity to accept or reject any policy of there choice.

Another big concern of mine is that as bad as our economy has been can we really afford to lose all this money. Especially to another country. I think we need as many jobs as we can possibly get.

I work for teleperformance U.S.A. In Des Plaines Illinois. Although we

Are an inbound call center, this matter greatly effects me. I believe that the right thing to do is to enforce the Rules and Regulations Implementing the telephone consumer protection act of 1991.

That's just My View

I Concerned Citizen

4/23/03

RECEIVED & INSPECTED

MAY 5 2003

FCC-MAILROOM

Commissioner's Secretary
OFFICE OF the SECRETARY

Federal Communications Commission
445 12th Street, SW

Washington D.C. 20554

REF: C6 Docket No. 02-278

Rules and Regulations Implementing
the Telephone Consumer Protection Act
of 1991.

My name is Jeffrey Robertson

I work for TelePerformance in Des Plaines Illinois, I am a TSR and I enjoy my job. I especially like the job when I help someone. The products and services ~~we~~ that we sell definitely help people especially those that have a family as well as the elderly. I think that's what America is about. It's always a concern when there are down sizing and the lost of a job. The importance of this job to me is a huge asset.

It allows me to take care of my infant children also to give to the local church and to put back into my community. This job allows me to be a positive productive human being in society. (Over)

And I oppose the national
Do not call list & restrictions and
I support TelePerformer U.S.A. And
the A.T.A. Proposed modification
to the FTC rules

Jeffery Robertson

15556 Rose Drive
So. Holland, Florida
60473

To: COMMISSIONS SECRETARY
OFFICE OF THE SECRETARY
FCC
445 12TH ST. SW
WASHINGTON DC 20554

RECEIVED & INSPECTED
MAY 5 2003
FCC-MAILROOM

To Whom this may concern,

CE Docket 02-278

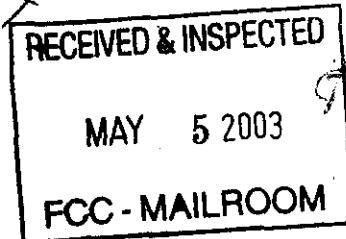
I work at Teleperformance USA in Oak Lawn, IL. I am a license insurance Agent, working in client services bringing our customers satisfactory service when they need it the most. This job has put me back on my feet. The money that I make from this job is helping me to survive while furthering my career in college. This job has given me satisfaction because I get to help other people and bring a sense of comfort to them. I love helping other people and being their when they need me. And this job gives me that urgency. I love the products I sell to our customers and I wish and hope we can have other products to see to them. This job is important to me because this is the first job that really works for me. And with me when I needed help. When I am down I can always depend on this job to put a smile on my face, especially when I help the customers. This company is important because it helps the community.

by selling them products that other companies
don't sell. If I ever lost this job if would
be devastating to me because I would have
to find some other way to pay my bills and
get me through college. And the way times
are now it's hard to find a good paying
job. A lot of families would be out of
people on welfare, unemployment cost
would increase, if would increase the cost
of other goods & services, hurt the economy
especially the telephone companies, and
candidates couldn't use us to help with
their campaigns. When we call consumers
it they don't want to talk they don't have
phone or talk to us. The company can put them
on the do not call list, they can get privacy
managers, they can say no thank you, and hang
up, we can't make them pick up the
phone or talk to us. They can get privacy
in the do not call list, they can get privacy
and they don't have to pick up the phone
and they don't have to pay for the phone
I really do oppose the National DCC list.
& restrictions on Predictive Dialers & that I do
support Telephone performance Lists to the American
Telecommunications Association proposed modifications to
the FTC rules.

Thank you for time & for your full
consideration on this topic.

Kristen Rover
12801 E. 2110 S. RD
Memence, IL 60954

Chantel McKinney



April, 25, 03

Commission's Secretary
Office of the Secretary
Federal Communications Commission
445 12th Street, SW
Washington D.C. 20554

XG Docket No. 02-278
Rules and Regulations Implementing
the Telephone Consumer Protection
Act of 1991

Teleperformance Ltd.
Oakland CA
TSR

I have been working at Teleperformance for almost two years now. This job has become a major part of my life, and means more to me than just money. I enjoy coming to work. Not only have I learned better communication and customer service, sometimes I have fun doing it. We do more than just sell things over the phone, I personally learn something new everyday from someone of a different culture that I talk to on the phone.

Chantel McKinney

I feel that the products we sell to the customers and the families are very valuable, considering the fact that when a loved one passes on, the services and preparations are very costly. I feel no one has enough insurance, and if so how much is too much insurance?

People don't realize the importance of another job until they experienced it. Before I worked here, yes I too was tired of people calling or trying to sell me products that I would never use. But we at Teleperformance USA offer people services that are very beneficial.

If I was to lose my job right now, I'm really not sure what would happen, but chances are there might be good ending results. The way the economy is changing, finding a job is difficult and stressful. Not because people are not qualified, but because jobs are very scarce. There are too many people employed in this business, and I am not all of the people of will increase the unemployment rate, and how is that helping the people.

I oppose the National DNC list
and restrictions on Predictive Dialers.
I support Teleperformance USA's
and the American Telemarketing
Association's proposed modifications
to the FTC rules.

Thank you taking time to read this

Chantel McKinney
12150 S. Vincentes apt. 3
Blue Island IL 60406

7/24/03

RECEIVED & INSPECTED

MAY 5 2003

FCC - MAILROOM

Commission's Secretary
Office of the Secretary
Federal Communications Commission
445 12th Street, SW
Washington D.C. 20554

CG Docket No. 02-278

Rules and Regulations Implementing the Telephone
Consumer Protection Act of 1991

My name is Samantha Hill I work for
Teleperformance USA in Oaklawn Il as an TSR
I'm very thankful for my Job I feel like a lot
of people benefit from what we sell over the
phone and If I didn't have my job I wouldn't be
the only one who suffers from it therefore I
oppose the National DNC's list and restrictions on
Predictive Dialers and I support Teleperformance
USA's and the American Telemarketing Association's
proposed modifications to the FTC rules.

Thank you for your full consideration on
this topic.

Samantha Hill
13147 S. hangley
Chicago Il. 60628

Nicole Chapman

4-24-03

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MAY 5 2003

FCC - MAILROOM

Commission's Secretary
Office of the Secretary
Federal Communications Commission
445 12th Street, SW
Washington D.C. 20554

Ref: CG Docket No. 02-278

Rules and Regulations Implementing the
Telephone Consumer Protection Act of 1991

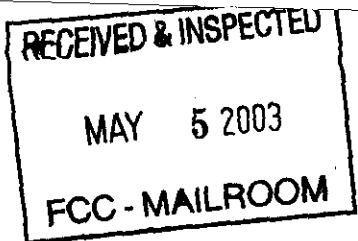
Dear Sirs or Madams:

I have been on the outside looking in on a lot of great jobs and it seems that you have to have certain qualifications or a certain degree in order to get those "Bill Gates I wanna be a billionaire" kinda jobs. But please don't get me wrong telemarketing jobs are just as hard to come by but less complicated and a lot more flexible. I work in a world that is constantly at war with something or someone and right now I don't need to lose my job just because people don't want us calling them during dinner or whenever.

Nicole Chapman

With the economy (such as it is) being as bad as it is and the whole recession thing going on cutting billions of jobs in the telemarketing industry and implementing a National Do Not Call List would be like ripping (to me) my heart out and telling me to breathe and have a nice day.

Now true enough people can and do get annoyed with these calls, because I do, but, I do it because I know how and I love it, I like talking on the phone to different people and so when telemarketers call me I listen to them and if I am interested in what they have to say then fine but if not I tell them no thank you and then I hang up (but not in a rude way). The job that I have now is in Oaklawn, Illinois in a call center where I am a Telephone Sales Representative and this job is great the people are nice and friendly, the hours are good and the pay is good and they are the most flexible of all the jobs I have had. The products and services we sell are and can be very beneficial to the average consumer if half of them would just take a chance and see what it is about, but, you can't convince everyone.



Office of the Secretary
Federal Communications Commission
445 12th Street SW
Washington DC 20554

CG Docket #02-278

When people don't have jobs they can't pay bills, rent, babysitters, car notes, lights, gas, water, credit cards or whatever or whatever they owe money to. So yes my job is very, very important to me because this is what will end up happening to me if I lose it. Seeing as though I take care of myself and have no children to support the impact upon me would be horrifying. I don't want to go on welfare or whatever I want to be able to stand on my own 2 feet and not be dependant upon the government for anything but justice.

So to whom it may concern I object the National Do Not Call list and restrictions on predictive dialers and I support 100% Teleperformance USA's and the American Telemarketing Association's proposed modifications to the FTC rules. Because if you enforce this and it goes I hope your conscience is ready to carry the thoughts of all the billions of people you put out of work.

Thank you for your full consideration on this topic.

Nicole Michele Chapman - Nicole M. Chapman
1160 W 106th street Chicago, IL 60643

To am currently singeing with the following units
to follow him personally and see his wife add
effort as he became is unable to work well
now as the wife said. Through all my service as
well as command I have been to good
posture. All command of Gurdwara and power
should be given down as Gurdwara and power
with Gurdwara and power all the day
they called us old well known as Gurdwara and power
which this difference most all the day
which you can make with the day
which you can make with the day

To Gurdwara and Gurdwara and Gurdwara and Gurdwara

Date: May 02 2003

Address: 80534 Washington D.C.

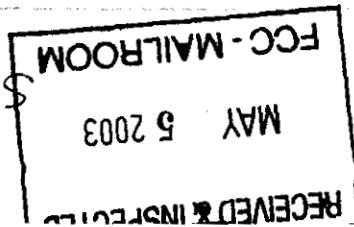
City: Washington D.C. State: D.C. Zip: 20534

State: D.C. Zip: 20534

City: Washington D.C. State: D.C. Zip: 20534

City: Washington D.C. State: D.C. Zip: 20534

Sherry Coffman



adverse affect across the board for this would be a chain-reaction in the community and, impact the life styles of not only my family as well as many many families monetarily and the federal government.

I strongly oppose the National DNC with its restrictions on Predictive Dialers and support the Company whom I am employed by Teleperformance USA's and the American Telemarketing Association's proposed modifications to the FTC rules.

Thank you for your full consideration on this topic.

Sincerely,

Henry Collier
Country Club Hills, IL

RECEIVED & INSPECTED

MAY 5 2003

FCC - MAILROOM

4/23/03

Commission's Secretary

Office of the Secretary

Federal Communications Commission

445 12th Street, SW

Washington D.C. 20554

Ref: CG Docket No. 02-278

Rules and Regulations Implementing the
TCP ACT 1991

My name is Diane Newell, I work at Teleperformance USA ~~#~~ in DesPlaines, IL. I am a customer service representative.

I feel that if you put this call list into effect you will be putting many people out of jobs who need them. Our company does inbound calling only. We follow the rules. You should be making the TCP Act 1991 rules tighter.

If I lost my job here it would greatly affect me. It provides shelter for me and pays for my schooling, but there are others who need this job more than I do because they do have families to support, maybe a baby on the way or they're saving for a home. In my situation I used to be in nursing and unfortunately, I hurt my back and shoulders, so I can no

wanger push around wheelchairs, or lift patients. Honestly telemarketing is somewhat new to me, but I need my job. With the way the economy is right now it's hard for me to believe that someone would push the DNC list when people need to support their families. There are so many people out of jobs. Why would the government make more? I absolutely oppose the National DNC list and restrictions on Predictive Dialers. I support Teleperform USA's and the American Telemarketing Association's proposed modifications to the FTC rules.

longer push around wheelchairs, or lift patients. Honestly telemarketing is somewhat new to me, but I need my job. With the way the economy is right now it's hard for me to believe that someone would push the DNC list when people need to support their families. There are so many people out of jobs, why would the government make more? I absolutely oppose the National DNC list and restrictions on Predictive Dialers. I support teleperformance USA's and American telemarketing Association's proposed modifications to FTC rules.

Thank you for your full consideration on this ~~#~~ topic.

Diane Neewell
151 Park Ave
Cary IL 60013

I work for Teleperformance USA. In
DePaulus Illinois. Call center doing
current securities. My job title as a ATS II
is usually supervisor. Not especially
right now with the new going on.
economics is bad and there's a big
possibility it'll be worse. I have
only family to feed and bills to
pay and need a place over my head,
but we're still working and trying
to make ends meet. This job is
able to take care of those things
and without this job I would
have people other than us left
who need this job for the same
reasons. There are young schoolkids
who also work here after school,
thus helps them off the streets
and helps earn extra money
and helps them off the streets

Ref: CG Document No. 02-278
of 1991
the telephone communication act
and regulations implementation act
of the telephone communication act

Washington DC 20554

HHS 124ust.SW

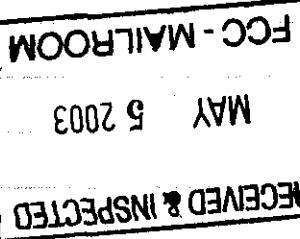
Federal Communications Commission

Office of the Secretary

Complaints Secular

April 24, 2003

MAY 5 2003



I legitimately I don't feel that my job is a threat or bother to anyone. We simply offer insurance to ~~them~~^{our clients} and their families and have the option of course to say no. If they do accept the insurance it would only help them & their families. These calls we receive they are not outbound calls, so we do not call & bother clients.

I really do hope that the National DNC list and restrictions on predictive callers will give this a second thought and consider saving a lot of people from unemployment. I fully support Teleperformance USA and the American Telemarketing Association's proposed modifications to the FTC Rules. #

Thank you for your full consideration on this topic.

Valerie Ramos

APRIL 8, 2003

COMMISSION'S SECRETARY

OFFICE OF THE SECRETARY

FEDERAL COMMUNICATIONS COMMISSION

445 12TH STREET SW

WASHINGTON D.C. 20554

RECEIVED & INSPECTED

MAY 5 2003

FCC-MAILROOM

REF: CG DOCKET NO. 02-278

RULES & REGULATIONS IMPLEMENTING THE
TELEPHONE CONSUMER PROTECTION ACT
OF 1991,

I WORK FOR TELEPERFORMANCE U.S.A.
IN DESPLAINE ILLINOIS & MY JOB TITLE
IS A TELEPHONE SALES REP. I FEEL THAT
STOPPING TELEMARKETING WILL PUT ALOT
OF PEOPLE SUCH AS MYSELF OUT OF WORK
& MAKE ALOT OF PEOPLE MAKE UNWISE
DECISIONS AS FAR AS LEGAL EMPLOYMENT
I FEEL TELEMARKETING HELPS ALOT OF
PEOPLE THAT DO NOT HAVE OTHER JOB
SKILLS KEEP GOINFULLY EMPLOYED
MY JOB IS IMPORTANT TO MYSELF &
MY FAMILY TO KEEP A ROOF & FOOD
ON THE TABLE LEGITIMATELY / I OPPOSE
THE NAT'L DNC LIST & RESTRICTIONS ON
PREDICTIVE DIALERS & I SUPPORT
THE AMER. TELEMARKETING ASSOC. PROPOSED
MODIFICATIONS TO THE FTC RULES
THANK YOU FOR YOUR CONSIDERATION ON
THIS TOPIC, James N. Doran

FEDERAL COMMUNICATIONS COMMISSION
OFFICE OF THE SECRETARY
COMMISSION'S SECRETARY
APRIL 24, 2003

60406
BLUE ISLAND, ILLINOIS
LAWRENCE S. SEPP
D. LORAHAN

KATHLEEN SUE SAGEL

4-24-2003

RECEIVED & INSPECTED

MAY 5 2003

FCC - MAILROOM

Commission's Secretary
Office of the Secretary
Federal Communications Commission
445 12th ST SW
Washington D.C. 20554

Ref. CGD docket No 02-278

Rules Regulating Implementing the
Telephone Consumer Protection Act of 1991

My name is Kathleen Sue Sagel and I
work at Teleperformance USA in Oak Lawn
Illinois as a TSR/Ins. agent.
I love my job & enjoy talking with people
about Insurance for Sears although
I also contact other things, this is
great too... like Citi Bank &
other things in the past for
the company. I've worked for 6^{1/4} yrs.
I truly believe phone sales is
important to the community.
And I've supported myself, a son
& a handicapped child on my
salary from this job. If I could
no longer call I would not
be able to make a life for
my family. It would hurt me
financially & be a very bad time
in my life. I need this job, so

governor, we are a very bad curse
to my life, I need this job, to
lose it I would lose everything.
I truly oppose the restrictions
imposed on our lives to be
telemarketed & smoke our lungs
Why hurt our lives? We need work
to survive, Help us, Please

Thank you for consideration,
of charge for our well being
I see the two side of our
lives in the topic.

Kathleen Sue Sager
15116 Quail Hollow Dr Apt 1W
Orlando Fl 32816 2

COMMISSION'S SECRETARY
FCC
445 12TH ST. SW
WASHINGTON D.C. 20554

RECEIVED & INSPECTED

MAY 5 2003

CG DOCKET 02-278

4-24-03 FCC-MAILROOM

TO: Federal Communications Commissions

I am a TSR at Teleperformance USA in Streator, Ill. I really enjoy the challenges of my job. I firmly stand behind the products and services we offer to our customers.

Without my job, I would not be able to provide my 3 month old son with ~~what~~ what he needs from. Wouldnt be able to pay the Bills required in my household.

If the FCC list and restrictions go into effect, me and many other families would lose the only support we have to provide for our families other than welfare. I feel better about working for financial stability then relying on the government on the generosity of others.

Sincerely
Carla Geys
TSR Teleperformance
302 Chicago St
Streator, IL 61364